

March 18, 2020

To Our Valued Customers:

At Ed Fagan Inc. the safety and well-being of our customers and employees is always our priority. We are actively monitoring the COVID-19/Coronavirus updates from the [Centers for Disease Control](#) and the [World Health Organization](#), as well as guidance from our local public health officials and government agencies on an ongoing basis.

We recognize the important role Ed Fagan Inc. plays in providing our customers with the ability to order, service and receive their special purpose metals and alloys during this critical time. We want to share with you the steps we are taking.

- Our team of material experts, accounting and office staff are equipped to work from their homes and will be available during our normal business hours, Monday through Friday.
- Our warehouse staff in both our NJ and CA locations are committed to processing, packaging, shipping, etc. all current and incoming customer orders.
- Both of our warehouses are fully stocked with our specialty metals and alloys in various forms, sizes and tempers to meet your needs.

What is unknown at this time, is whether the federal, state or local government will impose a mandatory closure of non-essential businesses. To assist you in the management of your business planning during this pandemic, we ask you to:

- Communicate your anticipated future plans and needs to your Ed Fagan Inc. sales contact by either calling toll-free at 800-348-6268 or by email at sales@edfagan.com.

All of us at Ed Fagan Inc. are committed to doing everything we can to help you through these times.

Sincerely,

Edward Fagan, President
Ed Fagan Inc.